

Bell Ringer COVID-19 Guidelines and Safety Protocols

The Salvation Army is able to help struggling individuals, families, and communities thanks to our Red Kettle Campaign partners. The public's generosity allowed us to serve nearly 31 million people nationally living in poverty last year. Due to the ongoing pandemic, we anticipate the need will continue to grow. The need for a bright Christmas will be great, but we are committed to being a source of help and hope for all who seek us.

Thank you for continuing to support The Salvation Army as a generous red kettle partner. The funds raised in the kettles at your store locations will stay in the community to provide much needed support for those in need.

We are prepared to implement the following protocols again this Christmas season to ensure the health and safety of our Bell Ringers and your customers and associates.

General Guidelines

1. Before reporting for a shift, bell ringers will be provided a training video that includes how to safely perform their duties and engage with the public in a COVID-19 environment.
 - a. Bell ringers will be instructed to follow state and local guidelines related to exposure and not to present for any activity if exhibiting symptoms or if they have had any known exposure to anyone with COVID-19 in the last 14 days.
 - b. Bell ringers will be provided masks and instructed to follow state and local safety protocols.
2. As an individual approaches the kettle, Bell Ringers will be trained to maintain social distancing.
3. Bell Ringers will not have any physical contact with any donations or individuals.
4. All kettle equipment will be cleaned prior to use if required by local guidelines.
5. Kettles and/or kettle signs will be enabled with Apple/Google Pay/Venmo/PayPal technology for an additional contactless form of donation.

As previously stated, The Salvation Army will follow all state and local safety protocols and would be happy to take into consideration any additional safety measures your company recommends.