



DOING  
THE MOST  
GOOD®

*Serving El Paso County Since 1889*

William Booth, FOUNDER  
General Brian Peddle, COMMISSIONER  
Kenneth G. Hodder, TERRITORIAL COMMANDER  
Major Michael Dickinson, DIVISIONAL COMMANDER  
Captains Doug and Betzy Hanson, EL PASO COUNTY COORDINATORS

## *Bell Ringing Instructions and Tips*

A Red Kettle Bell Ringer is very important to our mission. Your gift of time and service will help raise funds to serve and help people in our community.

- Look for the Red Kettle, stand, apron and bell immediately inside the business front door. If the Red Kettle and bell is not with the stand, go to the customer service desk and ask the clerk for it. If the Red Kettle is not at the customer service, please call us at 719-636-3891. At the end of your shift return the Red Kettle to the same location you received it. Any Salvation Army representative who wants to pick up the Red Kettle will have a Salvation Army identification to show you. If you have any doubt, please call us immediately.
- We have been given the opportunity to stand at each business and want to represent in the best light. Be gracious, patient and kind when dealing with the store management and the public in general.
- Remember to dress in weather appropriate attire, clean and presentable. Layers are best in Colorado weather, socks and comfortable shoes. A Salvation Army red apron is provided for you to wear and identify you as a volunteer. A carpet square would be great to bring if you have one.
- We don't ask people to put money in the kettle, but we make it easy for them. We stand next to the kettle so the person giving can put the money in. please do not handle the money, ask or coax people into giving.
- Make eye contact with everyone, smile and wish them a Merry Christmas or God bless you in keeping with The Salvation Army's focus. Say thank you to all who give.
- Eating, smoking, use of drugs or alcohol are not permitted while Bell Ringing.
- Your mobile phone and headphones should be put away except during an emergency.
- Requests for an interview, report or newscast will be referred to our Corps Officers. Limit your conversations to kettle-related topics, not discussing Salvation Army policy, positions and theology. Questions can be referred to our officers at 719-636-3891. These are appropriate messages you man want to remember:
  - Thank you for your donation to help people in need this Christmas and all year long.
  - Your donation stays in our community to help our neighbors.
  - If you'd like more information, please find us online at [www.TSACS.org](http://www.TSACS.org) or call us directly.

*Thank you for your gift of time and Doing The Most Good!*

**The Salvation Army Volunteer Office**  
[www.TSACS.org](http://www.TSACS.org) 719-636-5266

The Salvation Army Colorado Springs  
910 Yuma Street • Colorado Springs, CO 80909  
(719) 636-3891 • TSACS.org

The Salvation Army Shelter & Services at RJ Montgomery  
709 S. Sierra Madre Street • Colorado Springs, CO 80903  
(719) 578-9190